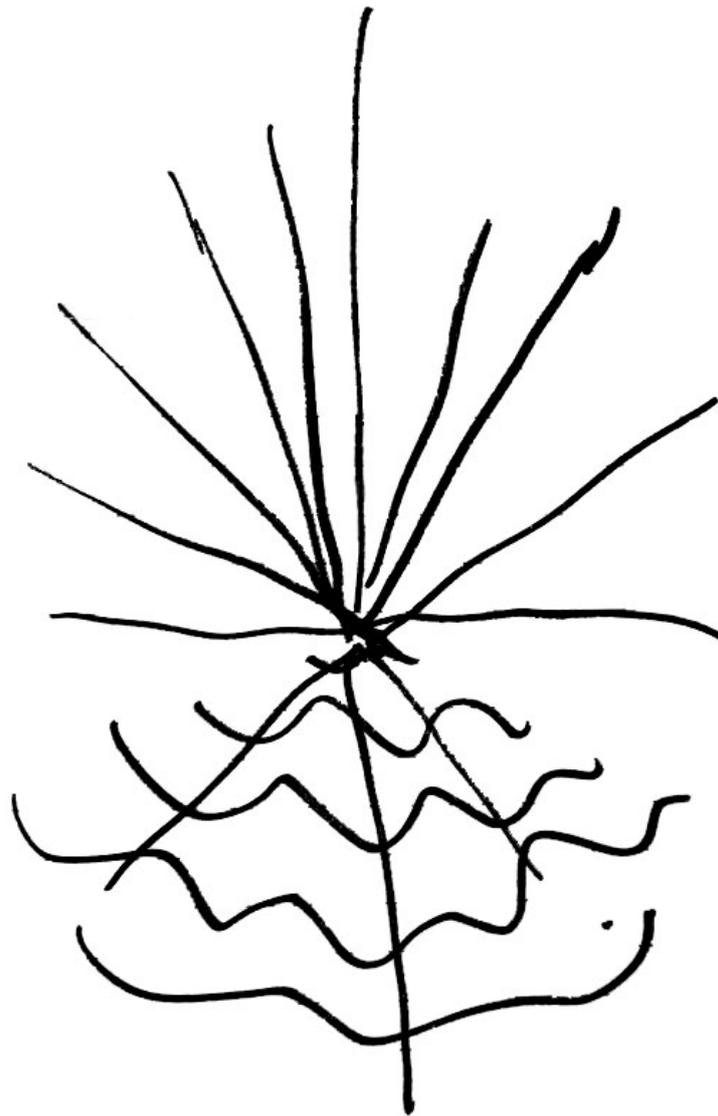


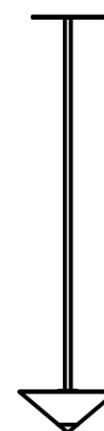
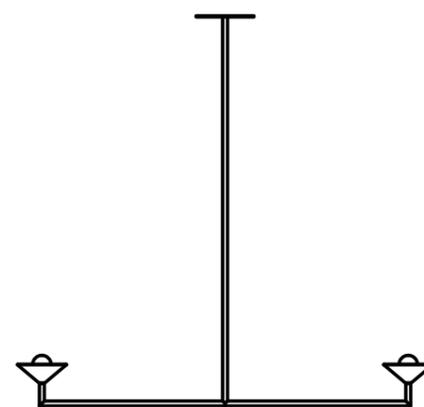
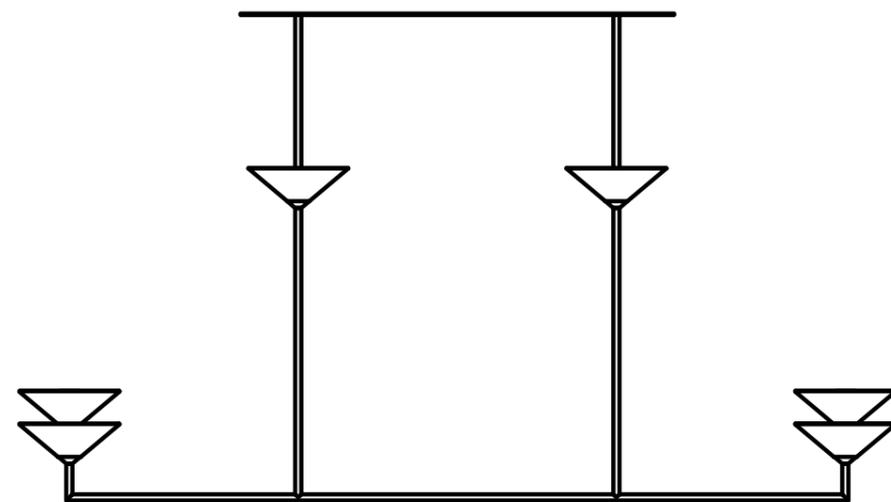
# VOLKER HAUG Studio



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The collection features tiered conical forms, punched vertically by a linear framework. Members of the scheme include wall lamps, pendants and a chandelier. Arranged individually or in combinations, Pyramid Scheme offers a pragmatic take on spatial ornamentation.



## Balanced Stack

Materials: Polished or bronzed brass  
Finishes: Raw, satin lacquer, chrome plating or enamel  
Suspension: As specified (minimum 700mm, pictured at 800mm)  
Lamp: G4 - 12V, LED x 18  
Hard wiring: Two points  
Power supply: 110V-240V, 12V transformer supplied

[View Data Sheet](#)

For available options refer to finishes section.



## Drop Stack 3

Materials: Polished or bronzed brass  
Finishes: Raw, satin lacquer, chrome plating or enamel  
Suspension: As specified (minimum 530mm)  
Lamp: G4 - 12V, LED x 9  
Power supply: 110V-240V, 12V transformer supplied

[View Data Sheet](#)

For available options refer to finishes section.



## Drop Stack 1

Materials: Polished or bronzed brass  
Finishes: Raw, satin lacquer, chrome plating or enamel  
Suspension: As specified (minimum 400mm)  
Lamp: G4 - 12V, LED x 3  
Power supply: 110V-240V, 12V transformer supplied

[View Data Sheet](#)

For available options refer to finishes section.



## Baby Drop

Materials: Polished or bronzed brass  
Finishes: Raw, satin lacquer, chrome plating or enamel  
Suspension: As specified (minimum 400mm)  
Lamp: G4 - 12V, LED x 1  
Power supply: 110V-240V, 12V transformer supplied

[View Data Sheet](#)

For available options refer to finishes section.



## Wall Stack Up

Materials: Polished or bronzed brass  
Finishes: Raw, satin lacquer, chrome plating or enamel  
Lamp: G4 - 12V, LED x 3  
Power supply: 110V-240V, 12V transformer supplied

[View Data Sheet](#)

For available options refer to finishes section.



## Wall Stack Down

Materials: Polished or bronzed brass  
Finishes: Raw, satin lacquer, chrome plating or enamel  
Lamp: G4 - 12V, LED x 3  
Power supply: 110V-240V, 12V transformer supplied

[View Data Sheet](#)

For available options refer to finishes section.

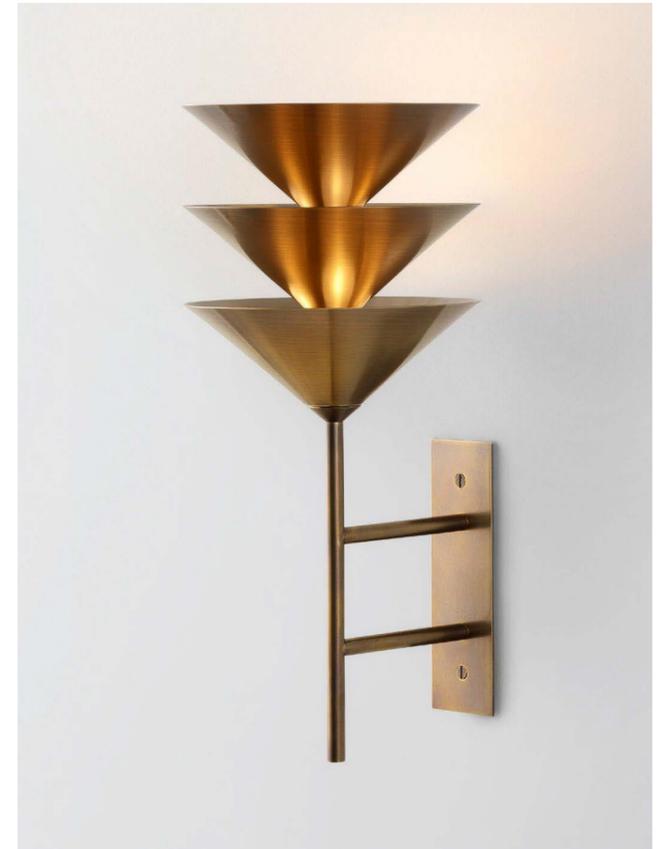


## Wall Stack 3

Materials: Polished or bronzed brass  
Finishes: Raw, satin lacquer, chrome plating or enamel  
Lamp: G4 - 12V, LED x 9  
Power supply: 110V-240V, 12V transformer supplied

[View Data Sheet](#)

For available options refer to finishes section.



## Double Drop

Materials: Polished or bronzed brass

Finishes: Raw, satin lacquer, chrome plating or enamel

Suspension: As specified (minimum 700mm)

Lamp: G4 - 12V, LED x 2

Power supply: 110V-240V, 12V transformer supplied

[View Data Sheet](#)

For available options refer to finishes section.



## Baby Wall Swing

Materials: Polished or bronzed brass

Finishes: Raw, satin lacquer, chrome plating or enamel

Lamp: G4 - 12V, LED x 1

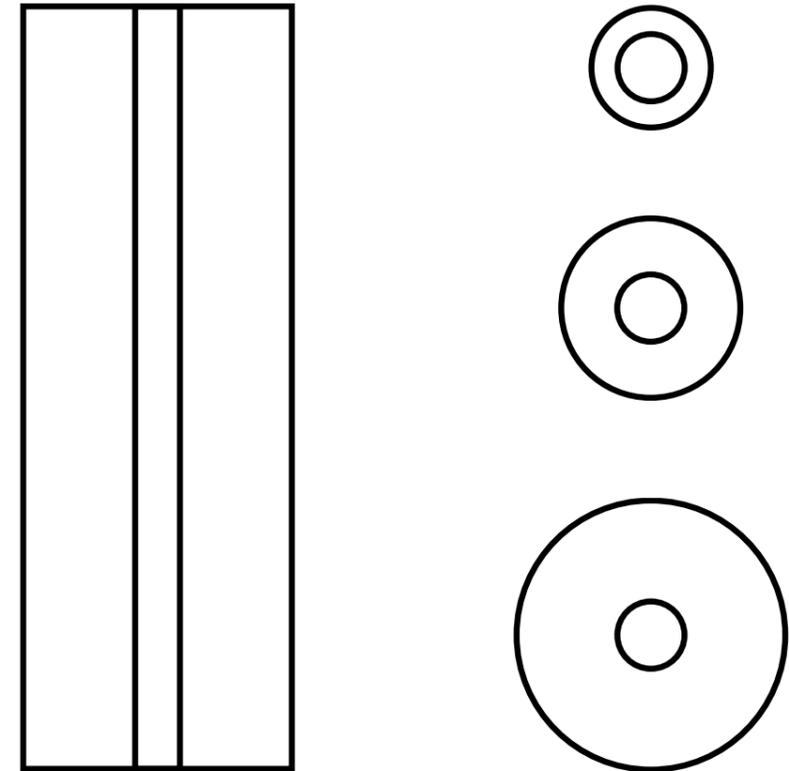
Power supply: 110V-240V, 12V transformer supplied

[View Data Sheet](#)

For available options refer to finishes section.



Form follows force. The Anton series explores the structural weight of light through cast materials. Punctuated by the lamp, the internal lit face of the Anton holds light and reflects its surrounds. Available as a circle (80, 130 or 180mm) or a rectangle (180 x 505mm), cast as raw aluminium, polished gunmetal or glazed ceramic.



## Longton Aluminium

Material: Cast Aluminium  
Finish: Raw, Unpolished  
Lamp: S14s - LED 240V  
Dimensions: 180mm W, 510mm L, 103mm D

[View Data Sheet](#)

Each cast surface is unique  
and variations may occur.



## Longton Gunmetal

Material: Cast Gunmetal  
Finish: Raw, Semi-Polished  
Lamp: S14s - LED 240V  
Dimensions: 180mm W, 510mm L, 103mm D

[View Data Sheet](#)

Each cast surface is unique  
and variations may occur.



## Glass Anton Mini

Material: Cast Glass  
Mount: Brass  
Mount Finish: Raw, Semi-Polished  
Lamp: G9 - LED 240V or G4 - LED 12V  
Dimensions: approx. 130mm ø, 85mm D

[View Data Sheet](#)

Each cast surface is unique  
and variations may occur.



## Anton Aluminium

Material: Cast Aluminium  
Finish: Raw  
Lamp: G9 - LED or Halogen 240V  
Dimensions: 180mm ø, 103mm D

[View Data Sheet](#)

Each cast surface is unique  
and variations may occur.



## Anton Gunmetal

Material: Cast Gunmetal  
Finish: Raw  
Lamp: G9 - LED or Halogen 240V  
Dimensions: 180mm ø, 103mm D

[View Data Sheet](#)

Each cast surface is unique  
and variations may occur.



## Anton Ceramic

Material: Cast Ceramic  
Finish: Clear Glaze  
Lamp: G9 - LED or Halogen 240V  
Dimensions: 180mm ø, 103mm D

[View Data Sheet](#)

Each cast product is unique  
and variations may occur.



## Anton Ceramic Brown

Material: Cast Ceramic  
Finish: Brown Glaze  
Lamp: G9 - LED or Halogen 240V  
Dimensions: 180mm ø, 103mm D

[View Data Sheet](#)

Each cast product is unique  
and variations may occur.



### Anton Mini Aluminium

Material: Cast Aluminium  
Finish: Raw  
Lamp: G9 - LED or Halogen 240V  
Dimensions: 130mm ø, 85mm D

[View Data Sheet](#)

Each cast surface is unique  
and variations may occur.



### Anton Mini Gunmetal

Material: Cast Gunmetal  
Finish: Raw  
Lamp: G9 - LED or Halogen 240V  
Dimensions: 130mm ø, 85mm D

[View Data Sheet](#)

Each cast surface is unique  
and variations may occur.



### Anton Mini Ceramic White

Material: Cast Ceramic  
Finish: Clear Glaze  
Lamp: G9 - LED or Halogen 240V  
Dimensions: 130mm ø, 80mm D

[View Data Sheet](#)

Each cast product is unique  
and variations may occur.



### Anton Mini Ceramic Brown

Material: Cast Ceramic  
Finish: Brown Glaze  
Lamp: G9 - LED or Halogen 240V  
Dimensions: 130mm ø, 80mm D

[View Data Sheet](#)

Each cast product is unique  
and variations may occur.



### Anton Micro Aluminium

Material: Cast Aluminium  
Finish: Raw  
Lamp: G9 - LED or Halogen 240V  
Dimensions: 80mm ø, 65mm D

[View Data Sheet](#)

Each cast surface is unique  
and variations may occur.



### Anton Micro Gunmetal

Material: Cast Gunmetal  
Finish: Raw  
Lamp: G9 - LED or Halogen 240V  
Dimensions: 80mm ø, 65mm D

[View Data Sheet](#)

Each cast surface is unique  
and variations may occur.



### Anton Micro Ceramic White

Material: Cast Ceramic  
Finish: Clear Glaze  
Lamp: G9 - LED or Halogen 240V  
Dimensions: 80mm ø, 65mm D

[View Data Sheet](#)

Each cast product is unique  
and variations may occur.

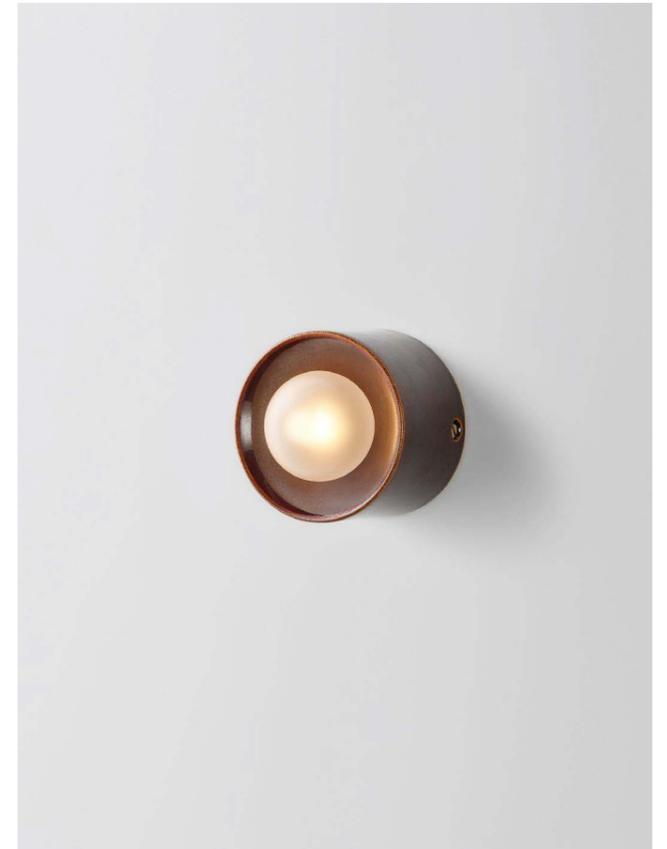


### Anton Micro Ceramic Brown

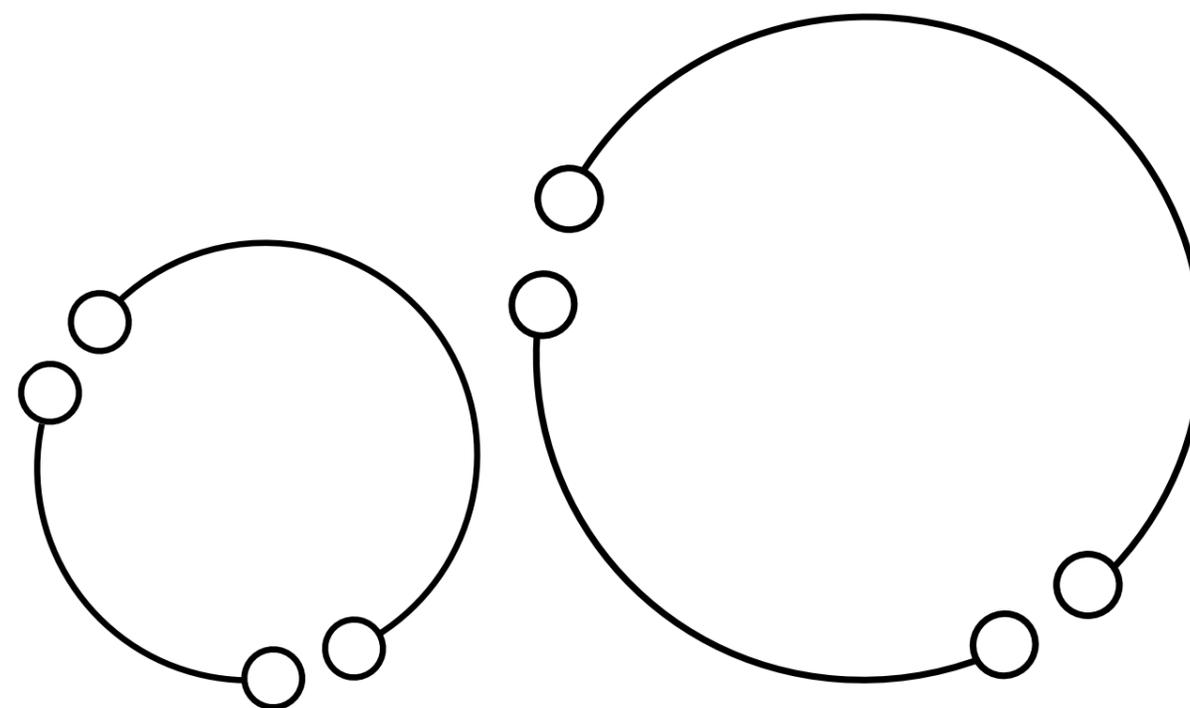
Material: Cast Ceramic  
Finish: Brown Glaze  
Lamp: G9 - LED or Halogen 240V  
Dimensions: 80mm ø, 65mm D

[View Data Sheet](#)

Each cast product is unique  
and variations may occur.



Oddments is an expandable system of arcs, available in a range of sizes that can outwardly expand across the horizontal plane, ascend vertically or interact playfully. Segments can be hung singularly or combined to create an open or closed system, unconfined by scale or surrounds. Made from brass and blown glass and hand finished to specification.



## Oddments (Dual Ring Configuration)

Materials: Polished or bronzed brass  
Finishes: Raw, satin lacquer or enamel  
Cord: Black Fabric. Other options upon request.  
Suspension: As specified (minimum 400mm)  
Lamp: G9 - LED or Halogen 240V x 8  
Glass Bulb: 150mm (Opal or Frosted)

[View Data Sheet](#)

For available options refer to finishes section.



## Oddments (Single)

Size:  $\varnothing$ 1100 Short /  $\varnothing$ 1100 Long  
 $\varnothing$ 1600 Short /  $\varnothing$ 1600 Long

Material: Polished or bronzed brass  
Finishes: Raw, satin lacquer or enamel  
Cord: Black Fabric. Other options upon request.  
Suspension: As specified (minimum 400mm)  
Lamp: G9 - LED or Halogen 240V x 2  
Glass Bulb: 150mm (Opal or Frosted)

[View Data Sheet](#)

For available options refer to finishes section.



## Oddball

Material: Polished or bronzed brass  
Finishes: Raw, satin lacquer or enamel  
Suspension: As specified (minimum 400mm)  
Lamp: G9 - LED or Halogen 240V x 1  
Glass Bulb: 150mm (Opal or Frosted)

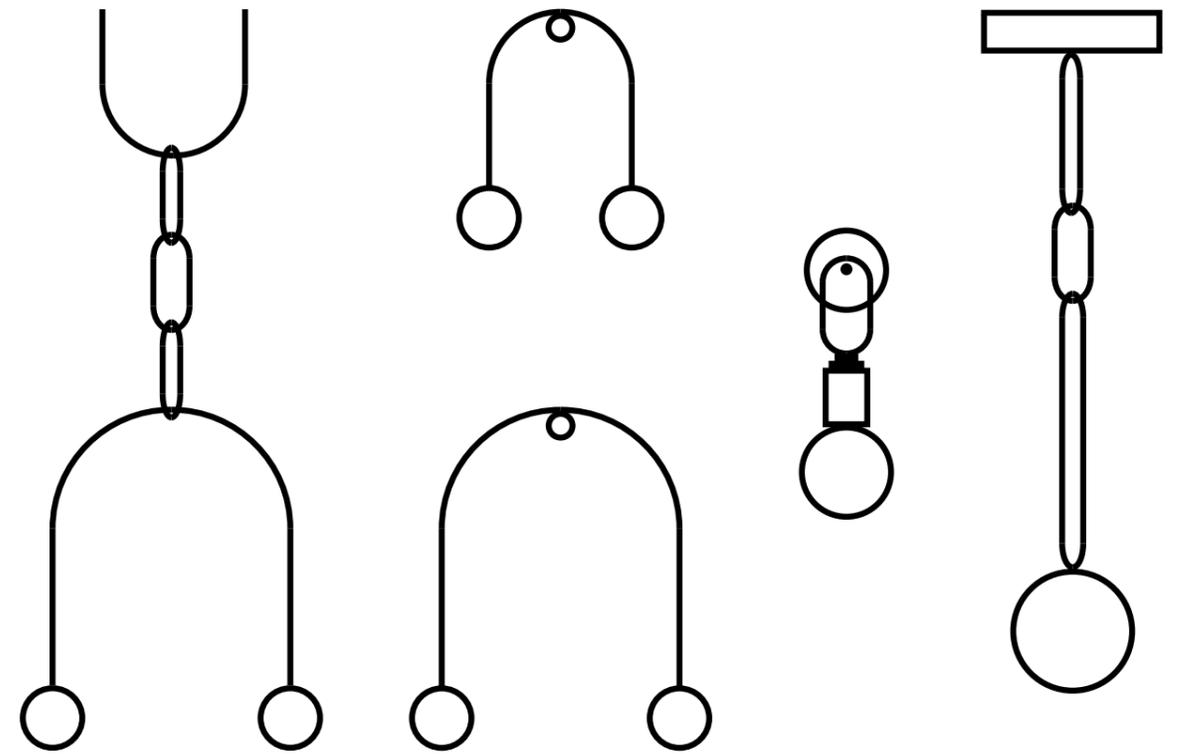
Optionally available on a cord.

[View Data Sheet](#)

For available options refer to finishes section.



The U Chain series hangs with gravity and a sense of equilibrium, appearing lightly balanced on a fixed anchor point. The series contains three wall fixtures and two pendants that can be specified to include any number and size of links to customize suspension length. Finished in polished, bronzed or enameled brass.



## Chain on U

Materials: Polished or bronzed brass

Finishes: Raw or satin lacquer

Suspension: 1430mm. Custom lengths available.

Lamp: 2 x E27 (L087 95mm opal LED)

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



## Chain Chain Chain

Materials: Polished or bronzed brass

Finishes: Raw or satin lacquer

Suspension: 1165mm. Custom lengths available.

Lamp: G9 - LED or Halogen 240V

[View Data Sheet](#)

For available options refer to finishes section.



### Only U large

Materials: Polished or bronzed brass  
Finishes: Raw, satin lacquer or enamel  
Lamp: 2 x E27 (L087 95mm opal LED)

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.

### Only U small

Materials: Polished or bronzed brass  
Finishes: Raw, satin lacquer or enamel  
Lamp: 2 x E27 (L087 95mm opal LED)

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.

### Missing Link

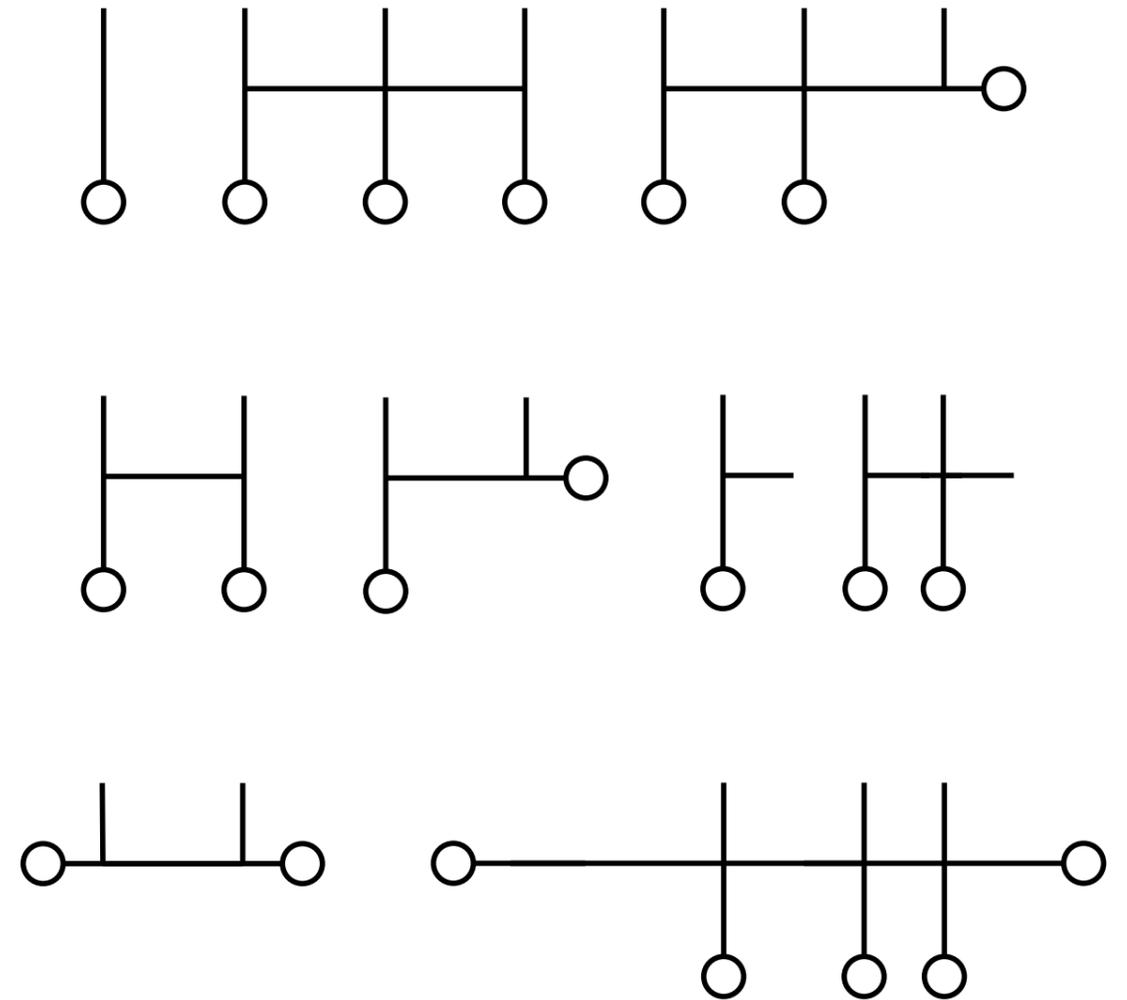
Materials: Polished or bronzed brass  
Finishes: Raw, satin lacquer or enamel  
Lamp: 1 x E27 (pictured with L168 150mm Frosted LED)

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



Step & Kick combines structural lines and refined materials with implicit gesture – the asymmetrical kick and the balancing step. A modular range designed around a formulaic language, configurable as a single fitting or an arrangement. The minimal design of Step & Kick highlights the craftsmanship in its details. Polished or bronzed brass and enameled steel, finished by hand with custom variations available.



Sole Step / Triple Step / Triple Kick  
Side Step / Side Kick / Wall Step / Wall Powered Wall Step / Double Wall Step  
Wide Step / Big Kick

## Big Kick

Materials: Polished or bronzed brass, steel

Finishes: Raw, satin lacquer or enamel

Cord: Black Fabric. Other options upon request.

Width: Pictured at 2000mm

Suspension: As specified (minimum 1080mm)

Lamp: 5 x E27 (L087 95mm opal LED)

Hard wiring: Three points. One wiring point arrangement available with a surcharge.

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



## Big Kick solid

Materials: Polished or bronzed brass, steel

Finishes: Raw, satin lacquer or enamel

Width: Pictured at 2000mm

Suspension: As specified. Extra long may attract a surcharge.

Lamp: 5 x E27 (L087 95mm opal LED)

Hard wiring: Three points. One wiring point arrangement available with a surcharge.

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



## Triple Kick

Materials: Polished or bronzed brass, steel

Finishes: Raw, satin lacquer or enamel

Cord: Black Fabric. Other options upon request.

Suspension: As specified (minimum 1080mm)

Lamp: 3 x E27 (L087 95mm opal LED)

Hard wiring: Three points. One wiring point arrangement available with a surcharge.

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



## Triple Step

Materials: Polished or bronzed brass, steel

Finishes: Raw, satin lacquer or enamel

Cord: Black Fabric. Other options upon request.

Suspension: As specified (minimum 1080mm)

Lamp: 3 x E27 (L087 95mm opal LED)

Hard wiring: Three points. One wiring point arrangement available with a surcharge.

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



## Side Kick

Materials: Polished or bronzed brass, steel

Finishes: Raw, satin lacquer or enamel

Cord: Black Fabric. Other options upon request.

Suspension: As specified (minimum 1080mm)

Lamp: 2 x E27 (L087 95mm opal LED)

Hard wiring: Two points. One wiring point arrangement available with a surcharge.

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



## Side Step

Materials: Polished or bronzed brass, steel

Finishes: Raw, satin lacquer or enamel

Cord: Black Fabric. Other options upon request.

Suspension: As specified (minimum 1080mm)

Lamp: 2 x E27 (L087 95mm opal LED)

Hard wiring: Two points. One wiring point arrangement available with a surcharge.

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



## Wide Step

Materials: Polished or bronzed brass, steel  
Finishes: Raw, satin lacquer or enamel  
Cord: Black Fabric. Other options upon request.  
Suspension: As specified (minimum 770mm)  
Lamp: 2 x E27 (L087 95mm opal LED)  
Hard wiring: Two points. One wiring point arrangement available with a surcharge.

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



## Sole Step

Materials: Polished or bronzed brass, steel  
Finishes: Raw, satin lacquer or enamel  
Cord: Black Fabric. Other options upon request.  
Suspension: As specified (minimum 1080mm)  
Lamp: 1 x E27 (L087 95mm opal LED)

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



## Wall Step

Materials: Polished or bronzed brass, steel  
Finishes: Raw, satin lacquer or enamel  
Cord: Black Fabric. Other options upon request.  
Suspension: As specified (minimum 1080mm)  
Lamp: 1 x E27 (L087 95mm opal LED)

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



## Double Wall Step

Materials: Polished or bronzed brass, steel

Finishes: Raw, satin lacquer or enamel

Cord: Black Fabric. Other options upon request.

Suspension: As specified (minimum 1080mm)

Lamp: 2 x E27 (L087 95mm opal LED)

Hard wiring: Two points. One wiring point arrangement available with a surcharge.

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



## Wall Powered Wall Step

Materials: Polished or bronzed brass, steel

Finishes: Raw, satin lacquer or enamel

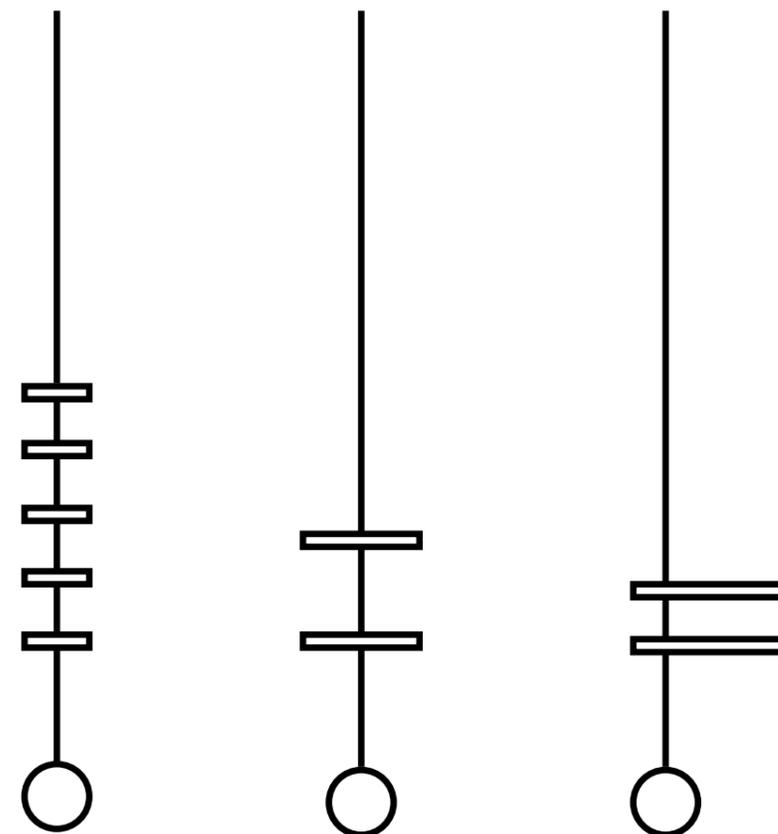
Lamp: 1 x E27 (L087 95mm opal LED)

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



Hard materials create a soft presence in the Discus series. Balancing platforms of honed stone rest on lengths of brass. Assembled as a pendant with large or small discs (Discus 2 and Discus 5) or as a wall fitting with marble arch connectors (Wall Discus). Honed by hand and pictured here with *Rosa Aurora* marble and finished brass. Custom stones and suspensions are available.



## Discus 5

Materials: Linished, polished or bronzed brass, steel  
Finishes: Raw, satin lacquer or enamel  
Marble Disc: As specified (shown in pink marble)  
Suspension: As specified (minimum 1060mm)  
Lamp: 1 x E27 (L087 95mm opal LED)

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



## Discus 2

Materials: Linished, polished or bronzed brass, steel  
Finishes: Raw, satin lacquer or enamel  
Marble Disc: As specified (shown in pink marble)  
Suspension: As specified (minimum 870mm)  
Lamp: 1 x E27 (L087 95mm opal LED)

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



## Wall Discus

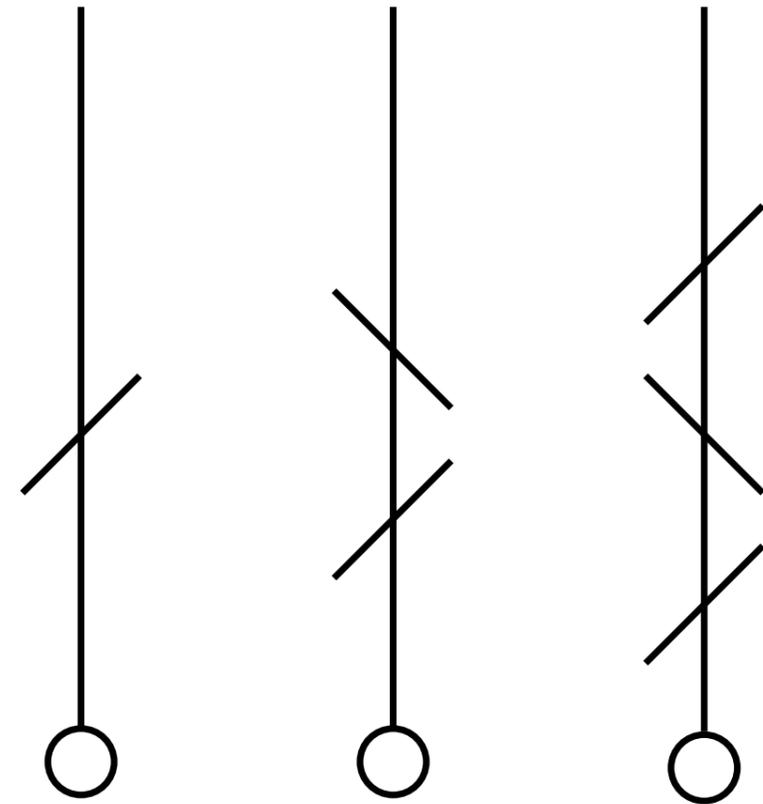
Materials: Linished, polished or bronzed brass, steel  
Finishes: Raw, satin lacquer or enamel  
Marble Disc: As specified (shown in pink marble)  
Suspension: As specified (minimum 870mm)  
Lamp: 1 x E27 (L087 95mm opal LED)

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



Flipside's discs are captured in motion by a piercing vertical. The angled brass reflectors are carefully brushed by hand and change tone with the varying ambient light. Flipside can be specified with any number of discs on a solid rod or exposed cable suspension.



## Flipside solid

Single / Double / Triple

Materials: Linished, polished or bronzed brass

Finishes: Raw, satin lacquer or enamel

Minimum suspension: Single 600mm, Double 785mm, Triple 815mm

Lamp: 1 x E27 (L087 95mm opal LED)

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



## Flipside on cord

Single / Double / Triple

Materials: Linished, polished or bronzed brass

Finishes: Raw, satin lacquer or enamel

Cord: Black Fabric. Other options upon request.

Minimum suspension: Single 600mm, Double 785mm, Triple 815mm

Lamp: 1 x E27 (L087 95mm opal LED)

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



## PENDANTS

U.L.O. traces ripples on water and Rise & Shine floats serenely. Both single pendants suspended on a selection of decorative cabling and fitted with an E27 lampholder which can be supplied with a choice of lamp.

### U.L.O.

Materials: Polished brass or polished copper  
Finishes: Raw, gloss lacquer or powdercoat  
Cord: Black Fabric. Other options upon request.

Shade Dimensions: 70mm H, 210mm ø

Suspension: As specified (minimum 400mm)

Lamp: 1 x E27 (L087 95mm opal LED)

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.

### Rise & Shine

Materials: Polished or bronzed brass  
Finishes: Raw, satin lacquer or powdercoat  
Cord: Black Fabric. Other options upon request.

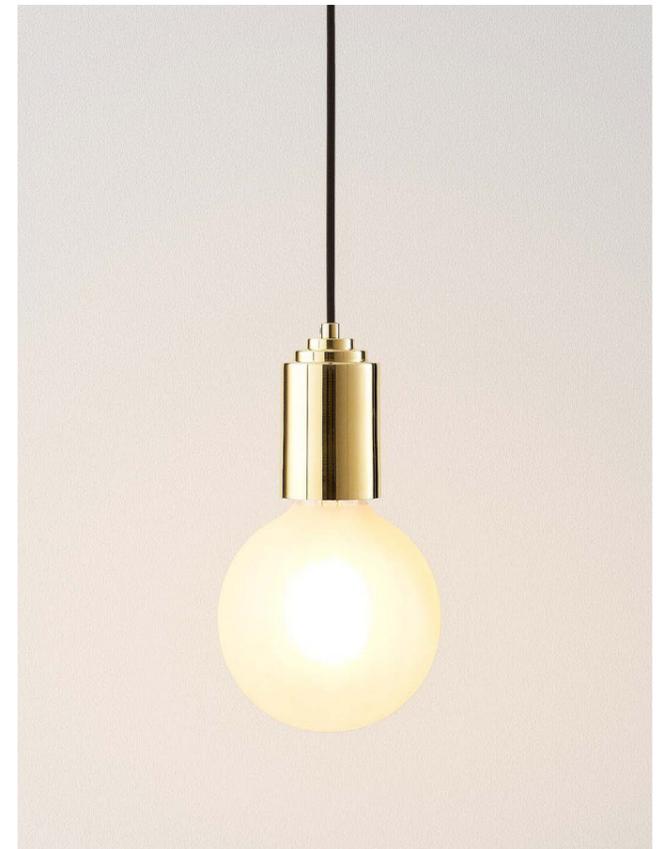
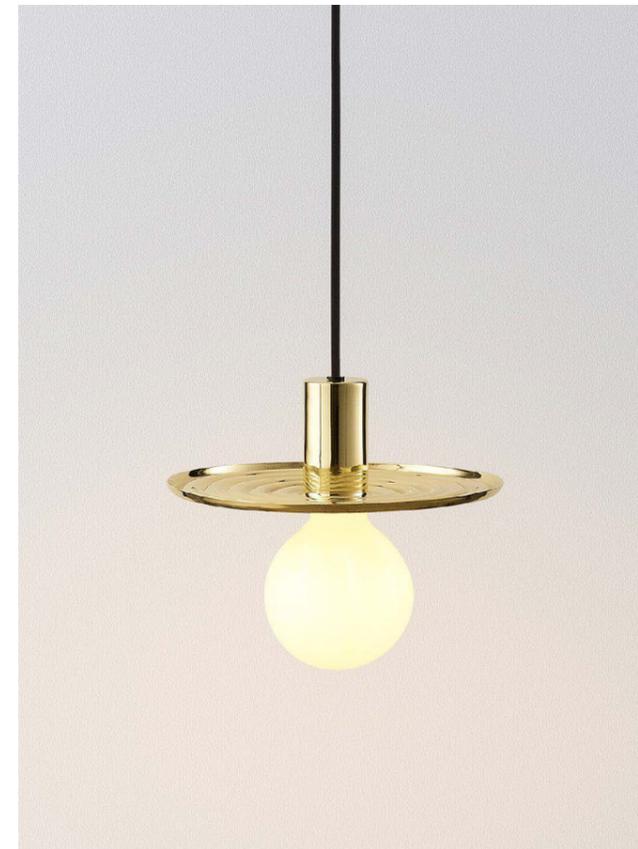
Cup Dimensions: 120mm H, 70mm ø

Suspension: As specified (minimum 400mm)

Lamp: 1 x E27 (pictured with L168 150mm frosted LED)

[View Data Sheet](#)

For available options refer to finishes and light bulbs sections.



Gleaming like a jewel, the OMG is a patchwork of reclaimed industrial shades that are crushed, anodized and pieced together. Finished with an array of mirrored lamps, this design forms a monumental installation. OMG is available as both pendant and wall mounted designs.

## OMG wall/pendant

Materials: Crushed anodised industrial aluminum shades  
Dimension: 300mm D x 1700mm ø  
Lamp: E27 - 5 x Spherical LED crown mirror L088, 5 x GLS LED crown mirror L078  
Please contact studio for additional information and custom arrangements.

[View Data Sheet](#)

For available options refer to light bulbs sections and datasheet.



Cable Jewellery places the lamp at the forefront. Simple and fun, each design in this range can be assembled in a variety of colours, sizes and finishes.

Single / Double / Triple

Materials: Brass

Cord: Black Fabric. Other options upon request.

Minimum suspension: Single 600mm, Double 785mm, Triple 815mm

Mounting plate: Offset (pictured with CM01)

Lampholder: E27 (pictured with LH15 and LH13)

Lamp: 1 x E27 (pictured with L136 and L122, 125mm frosted LED)

[View Data Sheet](#)

For available options refer to light bulbs sections and datasheet.



## FINISHES

Volker Haug products are offered with a range of finishes and options to suit any context. All of our fittings are carefully hand-finished at our workshop.



Polished Brass



Linished Brass



Brushed Brass



Dark Bronzed Brass



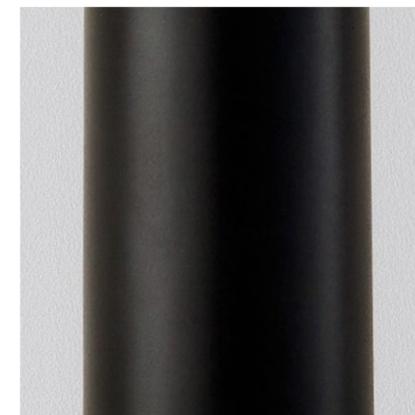
Medium Bronzed Brass



Light Bronzed Brass



Chrome Plated



Matte Black Enameled



White Enameled

Bronzed brass, chrome and custom finishes may attract a surcharge. Please contact studio for a quote. Some variation in appearance is to be expected due to the hand-finished manufacturing process.

LED light bulbs offer long lasting and environmentally friendly lighting solutions. The Volker Haug range of custom LED bulbs provides a personalised touch to the fittings. All light bulbs comes with a 2 year warranty.



L070  
125mm - Filament - Opal  
8W (=60W) - 240V - 2600K  
750Lm - Dimmable - 20,000H



L136  
125mm - Filament - Frosted  
6W (=50W) - 240V - 2600K  
480Lm - Dimmable - 20,000H



L122  
125mm - Filament - 3/4 Frosted  
6W (=50W) - 240V - 2600K  
480Lm - Dimmable - 20,000H



L098  
125mm - Filament - Clear  
8W (=60W) - 240V - 2200K  
750Lm - Dimmable - 20,000H



L124  
125mm - Filament - Clear  
6W (=50W) - 240V - 2600K  
480Lm - Dimmable - 20,000H



L153  
125mm - Mirror Reflector  
6W (=50W) - 240V - 2600K  
480Lm - Dimmable - 20,000H



L154  
125mm - Mirror Band  
6W (=50W) - 240V - 2600K  
480Lm - Dimmable - 20,000H



L088  
125mm - Crown Mirror Silver  
6W (=50W) - 240V - 2600K  
480Lm - Dimmable - 20,000H



L138  
125mm - Crown Mirror Gold  
6W (=50W) - 240V - 2600K  
480Lm - Dimmable - 20,000H



L168  
150mm - Filament - Frosted  
8W (=60W) - 240V - 2600K  
750Lm - Dimmable - 20,000H



L099  
95mm - Filament - Clear  
6W (=40W) - 240V - 2200K  
560Lm - Dimmable - 20,000H



L156  
95mm - Filament - Frosted  
5W (=40W) - 240V - 2600K  
400Lm - Dimmable - 20,000H



L087  
95mm - Opal  
6W (=50W) - 240V - 2600K  
480Lm - Dimmable - 20,000H



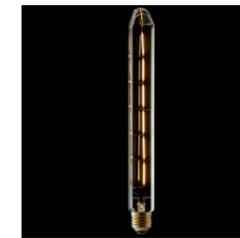
L112  
95mm - Crown Mirror Silver  
6W (=50W) - 240V - 2600K  
480Lm - Dimmable - 20,000H



L113  
95mm - Crown Mirror Gold  
6W (=50W) - 240V - 2600K  
480Lm - Dimmable - 20,000H



L078  
GLS 55mm - Crown Mirror  
5W (=40W) - 240V - 2600K  
400Lm - Dimmable - 20,000H



L118  
300 x 40mm - Filament - Clear  
4W (=60W) - 240V - 2200K  
320Lm - Dimmable - 20,000H



L146  
E14 - 60 x 45mm - Frosted  
3W (=30W) - 240V - 2600K  
240Lm - Dimmable - 20,000H



L096  
B22 - 110x55mm - Filament - Clear  
6W (=40W) - 240V - 2200K  
560Lm - Dimmable - 20,000H



L077  
B22 - GLS 55mm - Crown Mirror  
5W (=40W) - 240V - 2600K  
400Lm - Dimmable - 20,000H



L140  
E14 - 60 x 45mm - Clear  
3W (=30W) - 240V - 2600K  
240Lm - Dimmable - 20,000H



L142  
E14 - 60 x 45mm - Silver Mirror  
3W (=30W) - 240V - 2600K  
240Lm - Dimmable - 20,000H



L162  
E14 - 60 x 45mm - Gold Mirror  
3W (=30W) - 240V - 2600K  
240Lm - Dimmable - 20,000H

All orders and purchases from Volker Haug Pty Ltd will be bound by the following Terms and Conditions.

#### Terms and Conditions

- All orders are conditional upon the purchaser's agreement to the terms and conditions in this document.
- These terms and conditions supersede any prior agreements or correspondence between the purchaser and Volker Haug.
- Volker Haug reserves the right to change the terms and conditions of sale without notice.

#### Quotations

- Quotations and pro-forma invoices are valid for 30 days only unless expressly noted.
- Prices on all quotes and invoices are for the listed goods only; freight and/or installation terms must be separately stated.
- Product catalogue prices are subject to change.
- Any variation in quantity or components will require a revised quote.
- All pricing is exclusive of GST (Goods and Services Tax).
- GST is not charged for goods that are shipped outside of Australia.
- All components to be supplied are listed on the quote or invoice. Any additional components must be arranged by the client and may be subject to additional charges.
- Any written quotation will supersede all prior correspondence in relation to your order (verbal, written or otherwise).

#### Design and Specifications

- Non-standard features or finishes may incur surcharges.
- Any specific electrical requirements must be indicated.
- All non-standard specifications must be expressly detailed when placing an order and may incur additional charges or increase lead time.
- The client must ensure the size of the ordered product is appropriate to their need.
- Clear access must be provided to the site for all deliveries and installations.
- Volker Haug is not responsible for inadequate calculations of architectural features including rooms, doorways, elevators and stairs.
- All drawings, dimensions, samples, descriptive matter and specifications are intended as a guide only.
- Volker Haug reserves the right to change, alter or modify the design, dimensions, or construction of any item without prior written notice.

#### Lead Times

- We will provide you with an estimated delivery time upon confirmation of your order.
- Lead times are an estimate and commence upon receipt of deposit payment.
- Whilst we will make every effort to achieve nominated delivery dates, delays do not constitute a breach of contract and Volker Haug is in no way liable for any resulting damages.
- Standard orders have a 2-4 week lead time.
- Custom order lead times will be discussed in advance and provided with your quotation.
- If there is a problem fulfilling your order within the designated lead time we will contact you within this period.

#### Order Confirmation

- Confirmation will be forwarded to you in acknowledgement of your order.
- Production begins soon after orders are placed and any changes to design or specifications may not be possible after confirmation of your order has been sent.

#### Payment

- A deposit of 50% must be received for all projects and orders prior to the commencement of work.
- This deposit is non-refundable.
- Balance due prior to dispatch. No goods will be dispatched before full payment has been received.
- All goods remain the property of Volker Haug until payment is received in full.
- Deposits and payments made via electronic transfer or cheque must reference the Volker Haug invoice number. Please forward proof of electronic deposits via post or email.
- A late payment fee of 2% calculated monthly shall be applied to any late invoice amount. A payment is deemed late 14 days after the request for the final payment is made.
- A storage fee of 1% of the value of goods per month or \$100 per week (whichever is higher) is payable for any goods which cannot be shipped due to client-related delays.
- Payments made by Visa or Mastercard will attract a 2% surcharge.

#### Delivery and Inspection

- Estimated delivery date will be provided on dispatch.
- Volker Haug will not be liable for any shipping or delivery delays.
- Volker Haug will not be liable for any courier mishandling or damage.
- Clients must inspect goods at the time of receipt.
- Any damage must be documented and noted on any delivery docket.
- All packaging must be retained in the event of any damaged goods.
- Photographic proof of damage must be forwarded to Volker Haug within 24 hours of the receipt of goods.
- Volker Haug will not accept notification of any damages reported after this time.
- Any additional freight charges that accrue after dispatch will be passed on to the client.
- Clients will be responsible for all import duties and taxes.
- Volker Haug will not be liable for any customs related delays.
- Orders must be delivered to an address where someone will be present during business hours to sign for the delivery. Anyone at the delivery address who receives and signs for the goods shall be presumed to be authorized to do so on behalf of the purchaser.
- If there is no one at the delivery address at the time of delivery, alternative arrangements will need to be made directly with the carrier.
- Deliveries will occur between 9am-6pm Monday to Friday. Exact times cannot be given.
- Arrangements may be made for the collection of orders from Volker Haug Studios in Brunswick East, Melbourne, Australia.

#### Damages

- We are not responsible for damages caused by: improper installation or assembly; improper cleaning solutions or methods; improper use or installation of light bulbs; exposure to weather or improper environment; or inappropriate positioning.
- We will not be responsible for: any costs of installation, removal or reinstallation; restoration or repair work; or any parts purchased separately from our light fixtures.

#### Material Variation

- All Volker Haug fittings are handmade and individually finished. This will result in minor variations in the appearance (including colour, form and finish) of the final product, including materials (brass, copper, steel, aluminium, timber, marble, stone, ceramic, glass, plastic, rubber etc) and processes (bronzing/patinaion, anodising, painting, sandblasting, enameling, powdercoating, lacquering, glazing etc).
- Slight variations in appearance are to be expected and will not be accepted as a fault or reason for return.
- Some finishes will change over time, these include unlacquered copper, brass and bronze patination.
- Colours and finishes as viewed on digital and printed sources are representative only and may not appear identical to final products.

#### Refunds and Cancellations

- We will not generally offer a refund if you change your mind.
- Any offer of refund will be made at the discretion of Volker Haug.
- The maximum refund for returned goods is 50% of the total cost of the goods. Transport costs will not be refunded.
- Any request for returns must be made within 7 days of receipt of goods.
- Goods will only be accepted for return if they are in the same condition as they were upon leaving the Volker Haug studio.
- Orders may only be cancelled in writing within 48 hours of order placement.
- A 50% restocking fee will be levied on non-custom orders cancelled within this time frame.
- No refund will be given on custom orders (including custom colours and configurations or non-standard specified items).
- Electrical components including lamps may go out of stock or change from time to time.
- All lamps are individually checked before dispatch to ensure correct functionality. Volker Haug is not responsible for any damage which occurs once lamps have left the studio, including during transport.
- Volker Haug reserves the right to cancel any order at any time for whatever reason, in which case all payments will be refunded.

#### Warranty

- While lamps have an average lamp life indicated, this is not guaranteed.
- LED lamps come with a 2 year replacement warranty; filament lamps come with a 4 week replacement warranty. Proof of purchase is essential.
- All light fittings will be covered by a 1 year warranty against any defective or faulty work, which will be repaired or replaced at Volker Haug's expense.
- Repair and replacement timing will be subject to production schedules, and clients will be advised of timing.
- If you believe any product to be faulty or defective, please contact us at info@volkerhaug.com or by phone on +61 3 9387 1803.

#### Legal Compliance

- Purchaser is solely responsible for compliance with all laws, ordinances, regulations, rules and standards relating to the installation, maintenance, use and operation of the products.
- This document is given in addition to consumer guarantees and cannot exclude these rights.
- Limitations of Liability  
To the extent permitted by law, the purchaser agrees that any liability of Volker Haug arising out of or in connection with any breach of any express or implied warranty or condition in respect of goods or services supplied to the purchaser through Volker Haug will be limited to:

(a) if the condition relates to goods, the replacement of the goods or the supply of equivalent goods; and

(b) if the condition relates to services, the supplying of the services again or the payment of the cost of having the services supplied again.

- The purchaser agrees that the entire risk arising out of installation and use of products remains with the purchaser. To the extent permitted by law, the purchaser agrees to release and discharge Volker Haug from all forms of direct, special, indirect or consequential loss or damage (including loss of profits, loss of data or loss or damage that may reasonably have been supposed to have been in the contemplation of the parties as at the date of this agreement) arising out of or in connection with Volker Haug or this agreement, including, without limitation, loss or damage caused by the negligence of Volker Haug or its related corporations.

- To the extent permitted by law, Volker Haug does not accept any liability whatsoever for the goods ordered and/or any loss or damage incurred by any person in relation to an order once it has been received by the courier for delivery.

Volker Haug Studio is an international lighting design practice based in Melbourne, Australia. The multidisciplinary design and production teams work on lighting concepts across architectural scales and contexts. The studio adopts a spirited design approach that engages with the curiosity of the viewer to produce a decorative lighting range that is at once playful and functional, sculptural and surprising. Working with metals, stone, ceramic and glass, each of our lights is assembled and finished by hand in our workshop.

